



BluePearl COVID-19 Update:

New Drop-Off Procedure

As the news and information continues to spread about COVID-19 (coronavirus), one thing remains the same: BluePearl Referral & Emergency Pet Hospital is dedicated to the health, safety, and well-being of our patients, staff, and the communities in which we serve.

We are deeply committed to offering a safe and healthy environment for your pets and our hospital teams. To do this, we have implemented a drop-off procedure to ensure that our patients continue to receive the best care.

COVID-19 Drop-off Policy

- Please call the front desk upon arrival from your car. We can be reached at the following locations:
 - **Blaine: 763.754.5000**
 - **Eden Prairie: 952.942.8272**
 - **Coon Rapids (after hours & weekends): 763.754.9434**
 - **Duluth (after hours & weekends): 218.302.8000**
 - **Golden Valley (after hours & weekends): 763.529.6560**
 - **Rochester (after hours & weekends): 507.424.3976**
 - **St. Cloud (after hours & weekends): 320.258.3481**
- One of our team members will discuss the symptoms your pet is experiencing and ask for your information.
- A team member will call to discuss transferring your pet, either from your car or bringing your pet into our vestibule or handoff area.
- Please take your leash/collar/belongings and proceed to the exit to wait in your car.
- Our medical team will call you to discuss initial findings and secure authorization for diagnostics/treatment/hospitalization.
- When treatment is done a doctor or technician will call with discharge instructions. Once the pet is ready to be dismissed, the technician will instruct you to meet them back at the hand-off area.
- Payment information will be taken at the time of intake or discharge via credit card, cash or CareCredit. Signatures will be obtained via clipboard and pen that are disinfected after each use.

Thank you for your understanding and please do not hesitate to call us with any questions.