



bluepearl®

specialty + emergency
pet hospital

COVID-19 Euthanasia Protocol Northfield

Updated: Monday, November 9th 2020

- Upon arrival, call the hospital from your car or the hospital vestibule. Signs have been posted to instruct you.
- An Associate will instruct you to leave your pet inside the vestibule in one of the cages provided.
- Over the phone, an Associate will gather the appropriate information to get you checked in, including cremation options.
- During patient/client interactions, our Associates will use PPE (gown, gloves, mask, face shield). Clients are required to bring and wear their own mask or nose/mouth covering.
- In the comfort room, an IV catheter will be placed.
- Once the IV catheter is placed and the pet is waiting in the comfort room, our ER team will alert the front desk Associate to alert you.
- The Associate will call you and direct you to the 2nd entrance. You will then walk directly to the comfort room. If you are "At Risk," PPE will be placed outside comfort room to wear.
- You will be allowed to visit as normal prior to the euthanasia procedure.
- All ashes and paw prints will be shipped directly to you.