



COVID-19 Euthanasia Protocol Northfield

Updated: Monday, April 27th

- Upon arrival, call the hospital from your car or the hospital vestibule. Signs have been posted to instruct you.
- An Associate will instruct you to leave your pet inside the vestibule in one of the cages provided.
- You **MUST** take all leashes, collars, coats, CAT CARRIERS, blankets, etc. off pet and with you. You then have the option to go home or wait in your car. If you wish to remain in the parking lot until your pet is ready, that is fine.
- Over the phone, an Associate will gather the appropriate information to get you checked in, including cremation options.
- During patient/client interactions, our Associates will use PPE (gown, gloves, mask). Clients are required to bring and wear their own mask or nose/mouth covering.
- In the comfort room, an IV catheter will be placed.
- Once the IV catheter is placed and the pet is waiting in the comfort room, our ER team will alert the front desk Associate to alert you.
- The Associate will call you and direct you to the 2nd entrance. You will then walk directly to the comfort room. If you are "At Risk," PPE will be placed outside comfort room to wear.
- You will be allowed to visit as normal.
- All ashes and paw prints will be shipped directly from Metro Animal Services