



COVID-19 Specialty Appointment Protocol

Northfield

Effective: Monday, November 9th 2020

- When you arrive, please call the hospital from your car. Signs have been posted to instruct you.
- An Associate will then instruct you when to leave your pet inside our vestibule in one of the cages provided.
- You **MUST** take all leashes, collars, coats, blankets, etc. off the pet and with you.
- We ask that you please wait in your car in the parking lot until you receive a call from your pet's doctor.
- Over the phone, our associates will gather the appropriate information to get you checked in.