



COVID-19 Emergency Protocol Skokie

Updated: Thursday November 12th

- Upon arrival, please call the hospital.
- An Associate will gather the appropriate information to determine if your pet is STAT or not, and will also check you in.

STAT patient:

- An Associate will come out in PPE (gloves, gown, and mask) to retrieve your pet from the car or meet you at the front door.
- While your pet is being assessed, an associate will gather information from you, including permission for stabilization of your pet if necessary.

Not STAT patient

- An Associate will gather a history and any pertinent information regarding your pet and will then instruct you to leave your pet inside one of the cages provided inside the front door.
- Please wait outside or in your car for the doctor to call you.
- All communication will take place via phone so please be sure to keep your phone near you at all times so as not to delay treatment/discharge of your pet.