



COVID-19 Euthanasia Protocol Skokie

Updated: Monday, April 27th

- Upon arrival, call the hospital from your car. Signs have been posted to instruct you.
- An Associate will instruct you to leave your pet inside one of the cages provided.
- You **MUST** take all leashes, collars, coats, CAT CARRIERS, blankets, etc. off pet and with you. You then have the option to go home or wait in your car. If you wish to remain in the parking lot until your pet is ready, that is fine.
- Over the phone, an Associate will gather the appropriate information to get you checked in, including cremation options.
- During patient/client interactions, our Associates will use PPE (gown, gloves, mask). Clients are also required to use PPE.
- In the comfort room, an IV catheter will be placed.
- Once the IV catheter is placed and the pet is waiting in the comfort room, our ER team will alert the front desk Associate to alert you.
- The Associate will call you and direct you to the comfort room. PPE will be placed outside comfort room for you to wear. Please bring your own mask/face covering.
- You will be allowed to visit as normal.
- All ashes and paw prints will be shipped directly from Metro Animal Services.