



COVID-19 Specialty Appointment Protocol Skokie

Updated: Monday, April 27th

- When you arrive, please call the hospital from your car. Signs have been posted to instruct you.
- An Associate will then instruct you when to leave your pet inside one of the cages provided at the front door.
- You MUST take all leashes, collars, coats, CAT CARRIERS, blankets, etc. off the pet and with you.
- You then have the option to go home or to wait in your car. If you wish to remain in the parking lot until your pet is ready, that is fine.
- Over the phone, an Associate will gather the appropriate information to get you checked in.
- The Associate will also ask if you are considered “At Risk” by asking:
 - 1) Are exhibiting any symptoms associated with COVID-19?
 - 2) Have recently traveled to any of the areas of high infection rates?
 - 3) Have recently been exposed to someone who has tested positive for COVID-19?