

YOUR PET'S HEALTH IS...

Our Priority

THANK YOU FOR TRUSTING US TO CARE FOR YOUR PET

Now that your pet's with us, what's next?

Your doctor will do an exam and put together a treatment plan.

You will hear from a technician within 30 minutes of your appointment time. The doctor will call after examining your pet, reviewing medical history, and any diagnostics you may have approved.

Diagnostics will not be performed without your consent. If you have approved diagnostics, such as abdominal ultrasound or echocardiogram, wait times to speak with the doctor may be extended to allow for those diagnostics.

What we need from you

- Consent to treat your pet
- Availability to contact easily
- Leave your primary and secondary phone number

Be sure to check

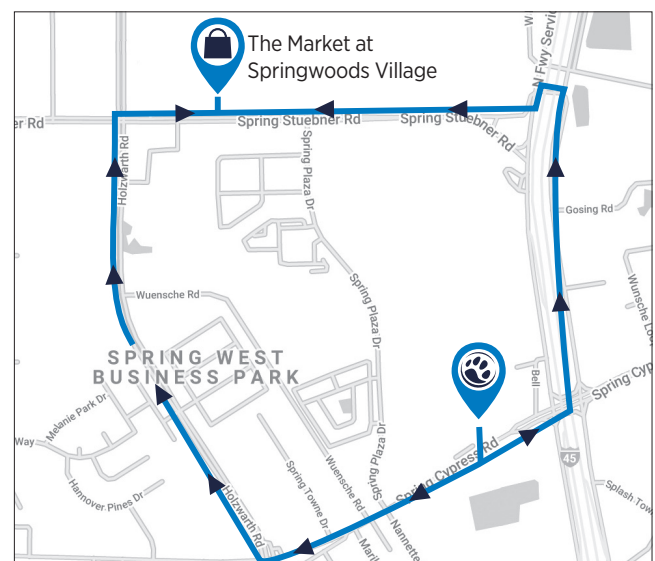
- We have your correct phone number
- You have adequate phone access
- Your phone is charged
- Your signal is good

Picking up your pet

- Call us at 832.616.5000
- Complete payment for your pet's treatment
- Receive your pet's care instructions
- We will bring your pet to you

While you wait

There are coffee shops and restaurants on Spring Cypress Rd., either right or left, pulling out next to Raceway as well as restaurants and shopping in The Market at Springwoods Village, 2102-2180 Spring Stuebner Rd. Spring, TX 77389.



If you haven't heard from us within one hour or have additional questions, call us at **832.616.5000**.

We may be having trouble reaching the phone number you gave us.