

OUR SERVICES

Emergency Medicine Oncology
Diagnostic Imaging Rehabilitation
Internal Medicine Surgery

Specialty Appointments & Incoming Emergency Cases

At BluePearl, Daly City, the health and safety of our patients, staff, and community is our number one priority. Please be assured that while we are taking extra precautions to reduce the spread of COVID-19 (Coronavirus), we are still committed to providing exceptional care to your pet.

Over the past few weeks, we have taken several precautionary steps in our hospitals and are carefully monitoring the health and well-being of our staff. To assist us in our prevention efforts, we ask that you please consider the following precautions concerning both appointments and emergency situations:

- Please stay in your car and call the hospital to start the check-in process **(415-413-7363)**
- Once we are ready for your appointment, a staff member will call you to meet them at your car to get a brief history, provide you with any needed paperwork, if not already done, and bring your pet into the hospital for examination and appointment procedures. The clinician will be calling you to discuss exam findings and a treatment plan.
- Before getting out of the car, it is essential that anyone displaying symptoms of COVID-19 (fever, cough, or shortness of breath) or who has traveled internationally in the last 14 days or to an area in the United States with high incidence of COVID-19, **please call the hospital ahead of time to discuss the situation.**
- Please clean your carrier, leash, and collar as carefully as possible before arrival with an alcohol-based solution.
- If we request that you come into the building, please use the sanitizing agents at the front desk upon arrival, we will then direct you to an exam room.
- Please respect the 'social distancing' recommendations and maintain a distance of 6 feet from others, and refrain from shaking hands

We greatly appreciate your understanding as we strive to provide remarkable care for pets.



Coronavirus (COVID-19)
Simple ways to
protect yourself
and others

**Cover your
Cough or sneeze**

Follow good respiratory hygiene
to protect the people around you.

- **Never** cough into your hands.
- **Cover** your mouth and nose with a tissue when you sneeze.
- **Dispose** of the used tissue immediately.
- If you don't have a tissue, cough or sneeze into your **upper sleeve or elbow.**

Did you know?
Touching your eyes, nose or mouth
with your hands can transfer viruses
and make you sick.